

# Membership 20/21 & Israel Playoff Booking Guide

*A complete guide for Members  
on how to book your 20/21  
Membership & Israel Playoff  
Ticket at the same time*



**NOTHING  
MATTERS  
MORE**

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# BOOKING GUIDE

## Logging In to your Scotland Supporters Club Account

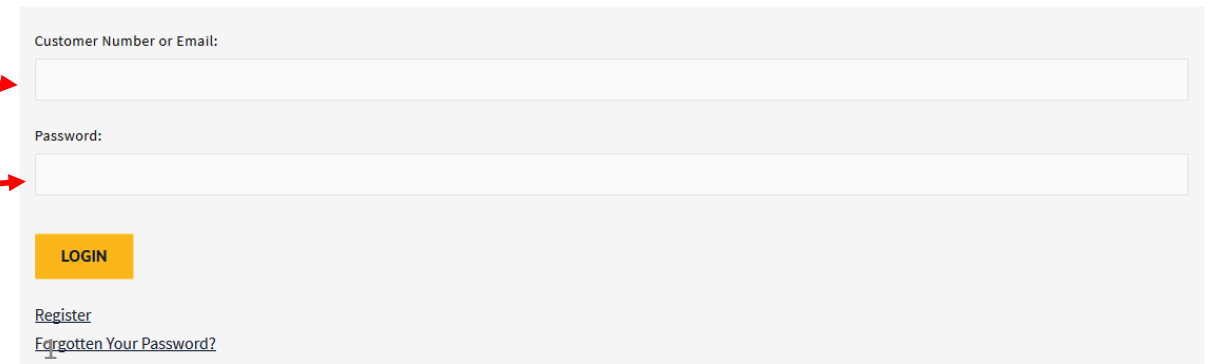
- If you are a **SSC Member**, log into your account from the [Member Login](#) page
- If you are not a member but have purchased with us before, enter your customer number and password
- If you have never purchased before, click here to [Register](#) an account in order to purchase tickets
  - Fill in all of your details
  - Once you complete the application a customer number will be sent to you via email
  - Use that customer number to log into the account

### LOGIN

**If you are an existing customer, you must change your password (you can do this after logging in for the first time on the 'My Account' page)**

**Enter your SSC/Customer number here**

**Enter your Password here**



The screenshot shows a login form with two input fields. A red arrow points from the text 'Enter your SSC/Customer number here' to the first input field, which is labeled 'Customer Number or Email:'. Another red arrow points from the text 'Enter your Password here' to the second input field, which is labeled 'Password:'. Below the input fields is a yellow 'LOGIN' button. At the bottom of the form, there are two links: 'Register' and 'Forgotten Your Password?'.

Customer Number or Email:

Password:

LOGIN

[Register](#)

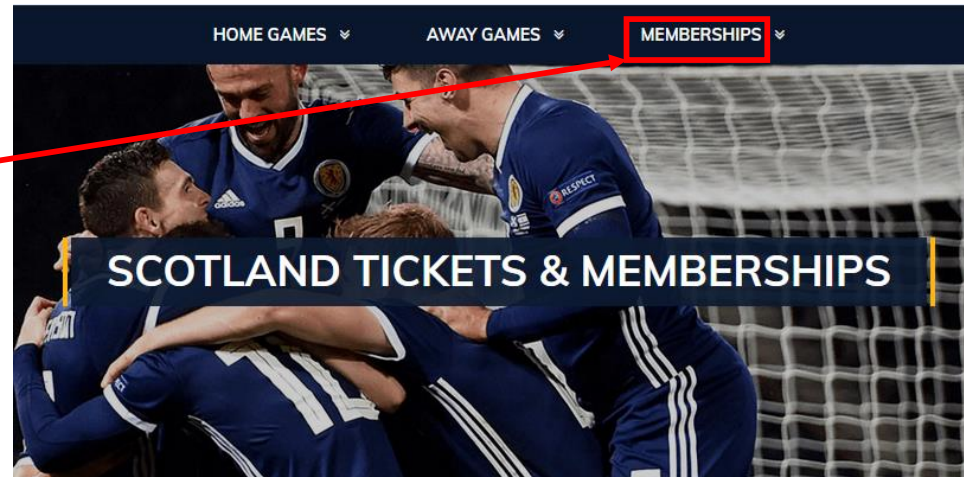
[Forgotten Your Password?](#)

# BOOKING GUIDE

## Selecting a Membership

- Select the membership that you want from the Memberships tab located on the Home Page

1) Click on the **Membership** tab to view the list of available matches





# BOOKING GUIDE

## Renewing a Membership

- Select the membership that you want from the Memberships tab located on the Home Page

1) Click the drop down tab to open the membership tab

2) Change the quantity to 1 (if you are booking for multiple members put in the number required) using the drop down menu

**NB:** If your are booking a membership for multiple people you can put the amount required in at this stage. Then later you can assign each membership to a supporter using the **Friends & Family** function.

HOME GAMES ▾ AWAY GAMES ▾ MEMBERSHIPS ▾

MEMBERSHIP AUTO-ENROLMENT

SCOTLAND SUPPORTERS CLUB 2020-2021

Most memberships can be purchased online. Members renewing from last campaign will see the renewal discount applied on adding the membership to the basket. Junior Wheelchair (under 16) should contact 0141 616 6000 to renew or join.

DESCRIPTION	PRICE	QTY
Adult	£50.00	0 ▾
Under 16	£10.00	0 ▾
Senior	£25.00	0 ▾

ADD TO BASKET

3

3) Once you have selected the quantity, hit the yellow **Add to Basket** button

4) With this membership now in your **basket**, you can now purchase a ticket for Scotland v Israel (see next page).

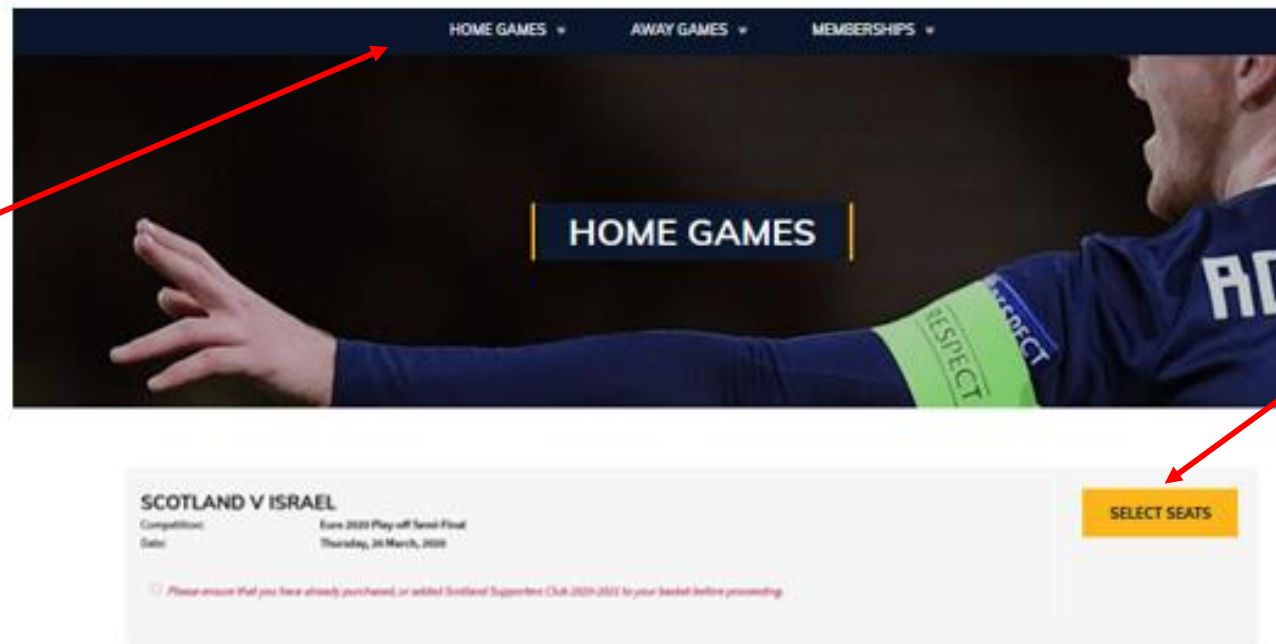
5) If you **only want to purchase** a membership you can head to **Page 7** to continue

**NB:** The membership renewals will only allow members to purchase if they bought the 18/19 Membership.

# BOOKING GUIDE

## Selecting a Match

- Once you have your **20/21 membership in your basket**, you can select the match from the Home Games tab at the top of the page



1) Click on the **Home Games** tab to view the list of available matches

2) Use the list and click **on the match** to bring up the Stadium Plan

# BOOKING GUIDE

## Selecting a Seat

- Select the seat using the Best Available function or choose specific seats using the Stadium Plan

From the **Stadium Plan**, you can choose an individual Section of the Stadium and from there you can choose a specific seat

**NB:** if using a mobile turn phone landscape to access stadium plan after log in

Alternatively, you can use the **Select Stand & Area** function on the left to choose the best available seats in a certain area *(If using a mobile this will be the first screen you see)*

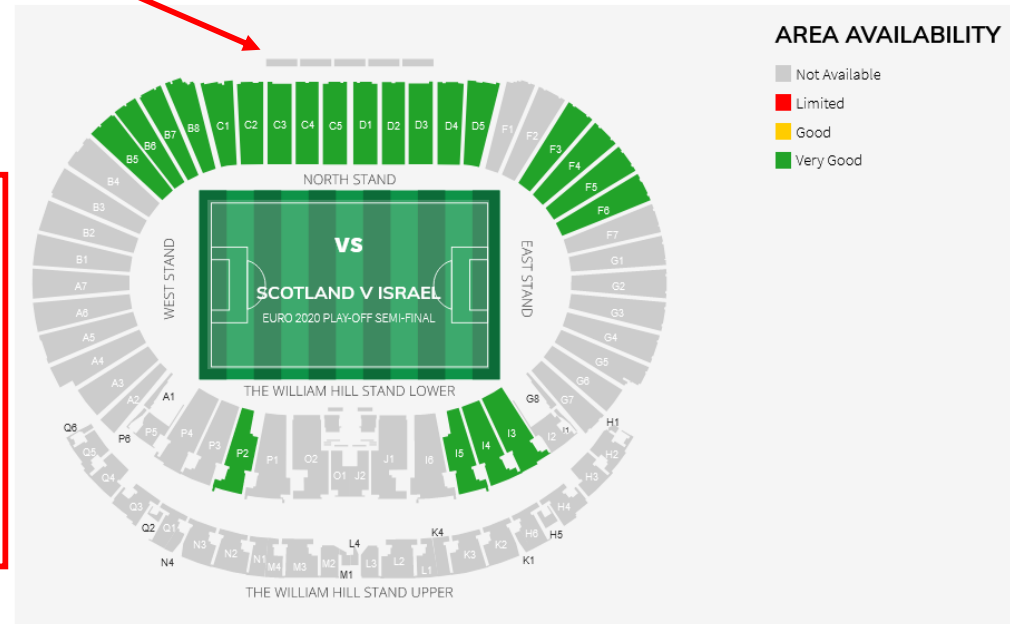
**MY FAVOURITE SEAT**  
To use 'my favourite seat', select a seat and add it to your basket, once your seat is in your basket press the ★ icon against the seat you wish to save as your favourite.

**SELECT BY STAND AND AREA**

Stand

Area

Qty



# BOOKING GUIDE

## Selecting a Seat continued

- Select the individual section and select the seats that you would like

1) Select as many seats as you require (*Ticket allocation is 1 per member during Exclusive Members sale period*). If you are buying for other Supporters you can add as many as you need and assign them to the seats on the next page.

2) Once you have selected the seat you want, click **Add to Basket** on the left hand side of the page

The screenshot displays the seat selection interface. On the left sidebar, there is a table showing the current selection: Stand N, Area D3, Row AA, and Seat 0051. Below this table are buttons for 'ADD TO BASKET' (highlighted with a red box and a red arrow) and 'CLEAR SELECTION'. Further down are sections for 'MY FAVOURITE SEAT' and 'SELECT BY STAND AND AREA' with dropdown menus for Stand and Area, and a Qty input field. The main area on the right shows 'SEAT TYPES' with a legend: Available (green dot), Unavailable (grey dot), Accessible Seating (yellow dot), and Selected (red dot). Below the legend is a seating chart with a grid of dots. A red arrow points to a specific seat on the chart, which has a tooltip showing: Stand North Stand, Area Section D3, Row AA, and Seat 0051. At the bottom of the main area are buttons for 'RESET', 'VIEW FROM AREA', 'BACK TO STADIUM VIEW', and 'PITCH THIS WAY'.

Hovering over the seats with the mouse tells you the Row & Seat details



# BOOKING GUIDE

## Basket

- Check that your membership & tickets are correct before continuing to checkout

1) There will be **no postage** charged for the Membership. The system has to have delivery options but you will note in the Checkout page, no postage will be charged.

**NB:** You will be charged a postage fee if you are purchasing **match tickets with your Membership**.

2) **SSC members** can select the drop down menu to change to members in your friends and family.

SHOPPING BASKET

BASKET KEY  
✕ Remove item from basket ★ Set as favourite seat

SCOTLAND SUPPORTERS CLUB 2020-2021

Please choose a delivery method: ✉ Standard Post

SUPPORTER	PRICE BAND	PRICE
1967 - Scott Land	Adult	£50.00
1967 - Scott Land	Adult	£50.00
76896 - Liam Douglas	Adult	£50.00
77304 - Jack Hope	Adult	£50.00

BASKET SUMMARY

Total Ticket Price £50.00  
Total Ticket Discount (-)£10.00  
Total £40.00

CLEAR BASKET CONTINUE SHOPPING FRIENDS AND FAMILY UPDATE BASKET CHECKOUT

2a) You can add **Friends or Family** by clicking here and entering their details

3) If you are purchasing for a junior member you will need to change the price band if you haven't done so already.

4) After any of changes (from Step 1 or 2) please hit **Update Basket** to reflect any changes and proceed to **Checkout**

# BOOKING GUIDE

## Proceed to Checkout

- How to go through the Payment Process

PLEASE CHOOSE A DELIVERY ADDRESS

1

Delivery Contact Name

Scott Land

Select Address

Scottish Football Association, Hampden Park, G42 9AY

We have setup your delivery point registered in our system for you

Address 1

Scottish Football Association

Address 2

Hampden Park

Address 3

GLASGOW

Postcode\*

G42 9AY

Country

United Kingdom

CONTINUE

1) Type in your delivery address


CREDIT/DEBIT CARD DETAILS

2

The fields marked \* are mandatory

Card Type\*

Visa



Card Number\*

Expiry Date\*

--

--


Start Date

--

--

Issue Number

Security Number\*



☐ Tick here if you would like to save this card for future use.

☐ I have read and agreed to the [Terms and Conditions](#)

CONFIRM

2) Enter in your card details (we do not accept Amex)



Dear |

Your order details are as follows: Web Booking Reference: 1393264

Supporter	Product	Price
	Scotland v Cyprus	£25.00 Exclusive Members Discount Adult
	30/06/19 19:45	
	Stand: SL	
	Area: I6	

Total Price: £25.00

Lead Customer Details:

If you have opted to collect your tickets, you should be in your seat no later than 30mins before kick-off. Consequently, you should collect your ticket as early as possible.

Tickets are available for collection on match day from 2pm behind the West Stand.

[Click here for Ticket Terms & Conditions. It is essential you save or print a copy for future reference.](#)

Please don't hesitate to contact us at [supporters@scottishfa.co.uk](mailto:supporters@scottishfa.co.uk) if you have any questions, queries or are experiencing issues with your order.

Kind regards.

Scotland Supporters Club

3) You will receive an email confirmation after a successful booking (check your spam/junk)

# BOOKING GUIDE

## Accessible & Youth Group Bookings

- How to book Accessible or Group Bookings

### Accessible Seating

- For the moment we do not have the facility to conduct Accessible Booking online
- If you require seat in the Wheelchair or Ambulant sections of the stadium, please give the **Ticketing & Membership Ops** team a call on **0141 616 6196/6198/6123** or email [supporters@scottishfa.co.uk](mailto:supporters@scottishfa.co.uk)
- Any seat within the Accessible area entitles one complimentary personal assistant (PA).
- Should you require Car Parking for the match, please let a member of our team know *(NB: this is subject to availability, based on a first come, first served basis)*

### Youth Group Bookings

- Group bookings are normally sat within the East Stand of Hampden Park, however groups are able to sit anywhere within the stadium.
- If you require a group booking, please give the **Ticketing & Membership Ops** team a call on **0141 616 6196/6198/6123** or email [supporters@scottishfa.co.uk](mailto:supporters@scottishfa.co.uk)
- Group Bookings can be subject to **complimentary adult tickets**, please enquire with our team. For Youth Group members, the ratio is **1 adult to 8 juniors** which will guarantee **1 complimentary adult ticket**
- Should you require a Coach Pass for the match, please let a member of our team know *(NB: this is subject to availability, based on a first come, first served basis)*

# BOOKING GUIDE

## Family Bookings

- Where to book as a Family

### Family Group Bookings

- Families have the choice to book seats in any open section of the Stadium.
- We do not have a **Family Section**, however most Youth Group bookings are normally sat within the **East Stand** of Hampden Park. There will be a lot of kids groups in this area if you are looking for a more 'child friendly' atmosphere.
- At present there are no special ticket offers for families
- Please note that **regardless of age**, every person who enters the stadium needs a valid ticket



If have any questions about booking tickets you can contact our Ticketing & Membership Operations Team:

Telephone: 0141 616 6196/6198/6123

Email: [supporters@scottishfa.co.uk](mailto:supporters@scottishfa.co.uk)

Alternatively, to book tickets over the phone call 0844 875 1873 (*standard network rate +7p per minute*)



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