

Membership 20/21 & Home Match Booking Guide

*A complete guide for Members
on how to book your 20/21
Membership & Men's &
Women's WC Qualifiers Tickets.*



**NOTHING
MATTERS
MORE**

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MATCHES IN 2021

There has been a few changes to our ticketing system since the last time fans were in attendance at Hampden Park. We have now moved to QR Codes for the tickets rather than physical paper tickets for standard bookings.

We no longer have an external company for standard telephone bookings, all standard ticket bookings must be made online.

Fans will receive their QR Code tickets for the purchased match(es) through the email confirmation once the purchase has been complete.

The QR Code will be used to scan into the turnstiles at the stadium.

This Booking Guide includes how to purchase a MEMBERSHIP, buy tickets for Men's A HOME MATCHES, Women's HOME MATCHES and an explanation of our new MOBILE TICKET QR CODES.

MEMBERSHIP 20/21



If you already have your 20/21 Membership continue to Men's A Home Matches.

This current membership has been extended till 31 December 2022 due to no fans being able to attend matches in 2020.

You will only be able to purchase tickets during the Exclusive Members Sale for Men's A Home matches (29 July- 5 August 2021) with this membership attached to your account.

New members are able to purchase a membership and tickets for the World Cup Qualifiers in the same transaction.

MEMBERSHIP BOOKING GUIDE

How to Log in to your Account

Existing Member

If you are a **SSC Member**, log into your account from the [Member Login](#) page.

NB: If you are not a member but have purchased with us before, enter your customer number and password.

New Member

If you have never purchased before, click here to [Register](#) an account in order to purchase tickets.

- Fill in all of your details
- Once you complete the application a customer number will be sent to you via email
- Use that customer number to log into the account

SUPPORTER LOGIN

Supporter Number or Email:

Password:

Login

[Forgotten Your Password?](#)

REGISTER NEW ACCOUNT

If you are a new customer who has never purchased tickets from The Scottish FA before, please click the 'Register New Account' button and register online now.

Register New Account

MEMBERSHIP BOOKING GUIDE

Selecting a Membership

- Select the membership that you want from the Memberships tab located on the Home Page
- Click [here](#) to take you to the page.

NB: The current 20/21 Membership has been extended till 31 December 2022.

If you already have your 20/21 Membership continue to page 4 to purchase a match.

1) Click on the Membership tab to view the options.



Tickets

HOME GAMES

Find tickets for upcoming Scotland home internationals.

BUY TICKETS



Tickets

AWAY GAMES

Find tickets for upcoming Scotland away matches. Available to Scotland Supporters Club Members only.

BUY TICKETS



Memberships

MEMBERSHIPS

Join the Scotland Supporters club.

BUY NOW


MEMBERSHIP BOOKING GUIDE

Renewing a Membership

- 1) Change the quantity to 1 *(if you are booking for multiple members put in the number required)* using the drop down menu.
- 2) Once you have selected the quantity, hit the yellow **Add to Basket** button
- 3) With this membership now in your **basket**, you can now purchase a ticket for any or all World Cup Qualifiers *(see next page)*.
- 4) From here if you want to purchase match ticket, you can click on the **Home Games** tab once you've added the membership to your basket.

NB: If your are booking a membership for multiple people you can put the amount required in at this stage.

Then later you can assign each membership to a supporter using the **Friends & Family** function.



SCOTLAND SUPPORTERS CLUB MEMBERSHIPS

Scotland Tickets & Memberships > Scotland Supporters Club Memberships

SCOTLAND SUPPORTERS CLUB 2020-2021

IMPORTANT INFORMATION
Most memberships can be purchased online. Members renewing from last campaign will see the discount once 'update basket' is applied. Junior wheelchair users (under 16) should contact 0141 616 6000 to renew or join.

^

Membership Type	Price	Qty
Adult	£50.00	0
Under 16	£10.00	0
Senior	£25.00	0

Add To Basket

MEMBERSHIP BOOKING GUIDE

Confirming a Membership

- 1) There will be **no postage** charged for the Membership. The system has to have delivery options but you will note in the **Checkout** page, no postage will be charged.
- 2) Check that your membership is correct before continuing to checkout.
- 3) **SSC members** can select the drop down menu to change to members in your friends and family.
- 4) If you are purchasing a junior or senior membership you will need to change the **Price Band** if you haven't done so already.
- 5) After any of changes (*from Step 1 or 2*) please hit **Update Basket** to reflect any changes and proceed to **Checkout**
- 6) You will receive an email confirmation of your Supporters Club Membership after purchase and your membership will activate straight away.

SCOTLAND SUPPORTERS CLUB 2020-2021

Friday, 31 December, 2021

[Add More Tickets](#)

Please choose a delivery method :

Standard Post

Select Supporter	Price Band	Price	
220513 - Ally McCoist	Adult	£50.00	×

SCOTLAND MENS 'A' HOME MATCH TICKETS



You will only be able to purchase tickets during the Exclusive Members Sale (29 July- 5 August) with the 20/21 membership attached to your account. After 5 August tickets will go to general sale.

For the remaining Home World Cup Qualifier matches, members can purchase up to **2 tickets** meaning one for themselves and one for a non-member. Members can still purchase for other members using the Friends & Family function.

The Scottish FA now utilise Mobile Ticketing meaning all standard tickets will be QR codes. There will no longer be an option for paper tickets or collections on match day when purchasing online.

HOME MATCH BOOKING GUIDE

How to Log in to your Account

Existing Member

If you are a **SSC Member**, log into your account from the [Member Login](#) page.

NB: If you are not a member but have purchased with us before, enter your customer number and password.

New Member

If you have never purchased before, click here to [Register](#) an account in order to purchase tickets.

- Fill in all of your details
- Once you complete the application a customer number will be sent to you via email
- Use that customer number to log into the account

SUPPORTER LOGIN

Supporter Number or Email:

Password:

Login

[Forgotten Your Password?](#)

REGISTER NEW ACCOUNT

If you are a new customer who has never purchased tickets from The Scottish FA before, please click the 'Register New Account' button and register online now.

Register New Account

HOME TICKETS BOOKING GUIDE

Selecting a Match

Once you have your **20/21 membership in your basket or already purchased**, you can select the match from the Home Games tab at the top of the page.

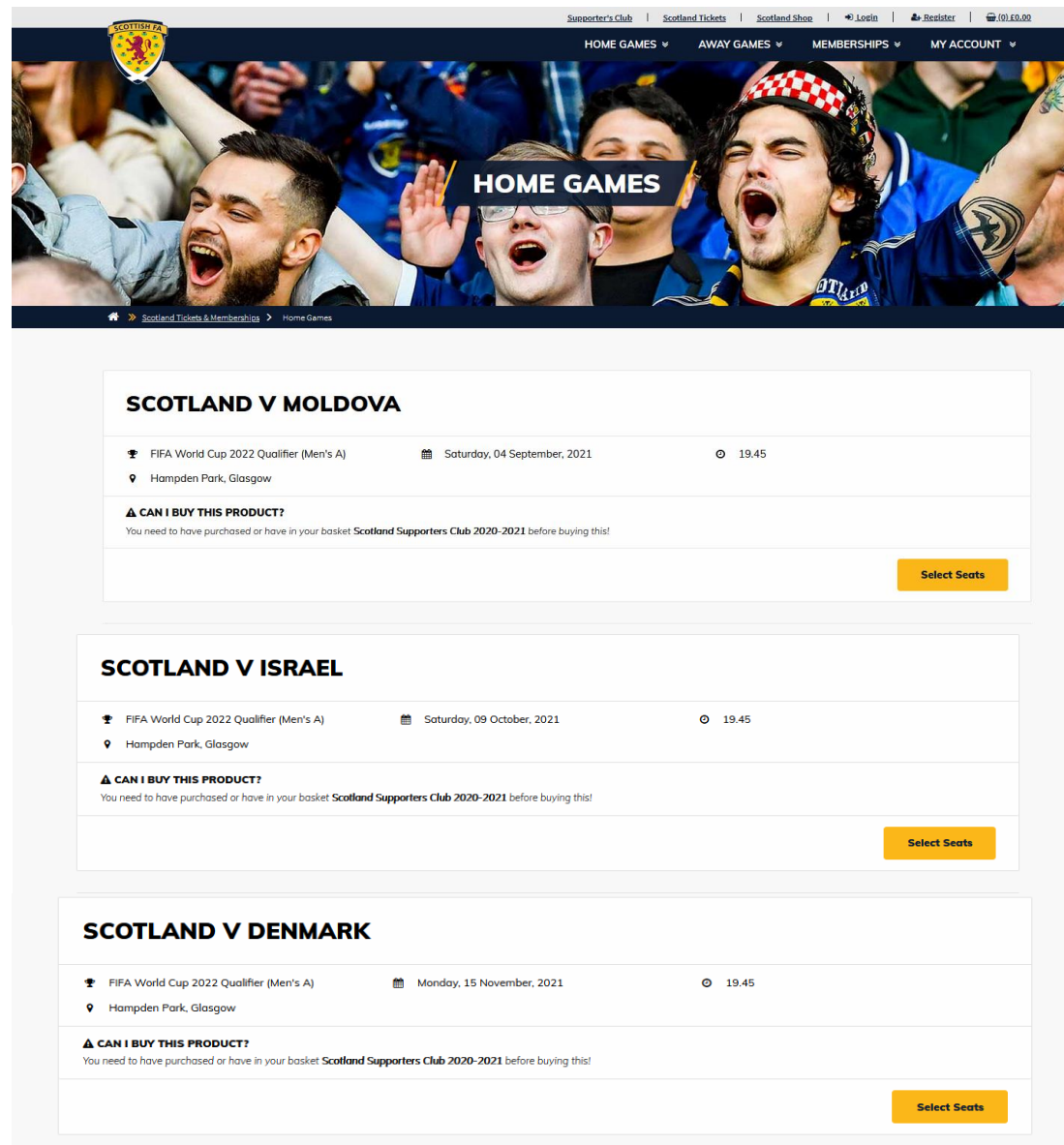
Booking Period

Exclusive Members' Sale: 29 July-5 August

General Sale: 5 August-15 November

- 1) Click on the **Home Games** tab to view the list of available matches
- 2) Use the list to find which match you want to purchase.
- 3) Click on the **Select Seat** to continue

NB: If you are purchasing multiple games you can always come back to this page once you have added your first purchase to the basket.



The screenshot shows the Scotland Football website's 'HOME GAMES' section. The header features the Scotland Football crest and navigation links: 'Supporter's Club', 'Scotland Tickets', 'Scotland Shop', 'Login', 'Register', and a currency selector '(0) £0.00'. The main navigation bar includes 'HOME GAMES', 'AWAY GAMES', 'MEMBERSHIPS', and 'MY ACCOUNT'. A large banner image of fans cheering is overlaid with the text 'HOME GAMES'. Below this, three match cards are displayed:

- SCOTLAND V MOLDOVA**
 - FIFA World Cup 2022 Qualifier (Men's A)
 - Saturday, 04 September, 2021
 - 19.45
 - Hampden Park, Glasgow
 - CAN I BUY THIS PRODUCT?**
You need to have purchased or have in your basket **Scotland Supporters Club 2020-2021** before buying this!
 - [Select Seats](#)
- SCOTLAND V ISRAEL**
 - FIFA World Cup 2022 Qualifier (Men's A)
 - Saturday, 09 October, 2021
 - 19.45
 - Hampden Park, Glasgow
 - CAN I BUY THIS PRODUCT?**
You need to have purchased or have in your basket **Scotland Supporters Club 2020-2021** before buying this!
 - [Select Seats](#)
- SCOTLAND V DENMARK**
 - FIFA World Cup 2022 Qualifier (Men's A)
 - Monday, 15 November, 2021
 - 19.45
 - Hampden Park, Glasgow
 - CAN I BUY THIS PRODUCT?**
You need to have purchased or have in your basket **Scotland Supporters Club 2020-2021** before buying this!
 - [Select Seats](#)

HOME TICKETS BOOKING GUIDE

Selecting a Match

- 1) From the **Stadium Plan**, you can choose an individual Section of the Stadium and from there you can choose a specific seat.
- 2) You can use the **Ticket Filter** to select certain Stands within the Stadium.
- 3) Alternatively, you can use the **Select Best Available Seats** function on the right to choose the seats in a certain area (*If using a mobile this will be the first screen you see*)

NB: if using a mobile turn phone landscape to access stadium plan after log in.

SCOTLAND V MOLDOVA
FIFA World Cup 2022 Qualifier (Men's A)


AREA AVAILABILITY

Not Available

Limited

Good

Very Good



TICKET FILTER

Pick a price category

SELECT BEST AVAILABLE SEATS

Pick a stand

Select a stand

Pick an area

Any Area

CONCESSIONS

Adult

£20.00 to £25.00

Reset Options

★ MY

Selecting a Match Continued

- 1) Select as many seats as you require (*Ticket allocation is 2 per member during Exclusive Members sale period for the WC Qualifiers*).

- 2) During the General Sale the ticket limit is 4.

NB: If you are buying for other Supporters you can add as many as you need and assign them to the seats on the next page.

- 3) Once you have selected the seat you want (highlighted in red), you can review with the **Items in your Basket**, then click **Add to Basket** on the right hand side of the page.

NB: Hovering over the seats with the mouse tells you the Row & Seat details.


SCOTLAND V MOLDOVA


FIFA World Cup 2022 Qualifier (Men's A)


Back to Stadium View

Reposition seating

View From Area



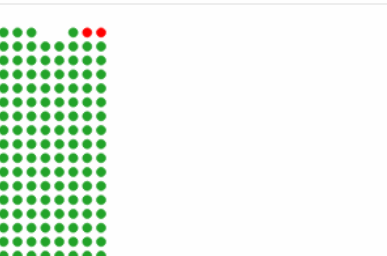




SEAT TYPES

● Available
● In your basket
● Restricted
● Unavailable

● Accessible Seating
● Selected
● Hover



2

ITEMS IN YOUR BASKET

NORTH STAND – SECTION C5

Row XX	Seat 0001	✕
Adult		
Row XX	Seat 0002	✕
Adult		

Clear

Add to Basket

TICKET FILTER

Pick a price category

Reset Options

↓ PITCH THIS WAY ↓

HOME TICKETS BOOKING GUIDE

Basket

SCOTLAND V MOLDOVA

FIFA World Cup 2022 Qualifier (Men's A)
Saturday, 04 September, 2021 Kick Off: 19.45

Add More Tickets

Please choose a delivery method :

Mobile Ticket - QR Code

Stand North Stand Area Section D1

Select Supporter	Price Band	Fulfilment	Seat	Price	
220513 - Ally McCoist	Adult	Mobile Ticket - QR Code	N/D1/XX/0014	£20.00	★ ✕
220513 - Ally McCoist	Adult	Mobile Ticket - QR Code	N/D1/XX/0015	£25.00	★ ✕

BASKET SUMMARY

Total Ticket Price	£50.00
Total Ticket Discount	(-)£5.00
Total	£45.00

Clear Basket

Continue Shopping

Friends And Family

Update Basket

Checkout

NB: If you are purchasing 2 tickets (member and non-member) you will see the first ticket has been discounted with the members price. If you are a member purchasing on general sale you will still receive your discount.

The only delivery method for tickets is **Mobile Ticket- QR Code** (this includes overseas members as well)

- 1) Check that you have the right amount of tickets and you are happy with your seat selection. You can change the price band if you are a purchasing a Junior/Senior.
- 2) If you wish to purchase for more matches click **Add More Tickets** which is above the delivery method.
- 3) If you forgot to add a member to you **Friends & Family** you can use the button at the bottom of the page.
- 4) You can assign **Friends or Family** to each ticket by using the drop down menu and assigning the ticket to that member.
- 5) After any of changes (*from Step 2 or 3*) please hit **Update Basket** to reflect any changes and proceed to **Checkout**

HOME TICKETS BOOKING GUIDE

Checkout

- 1) Enter in your card details *(we do not accept Amex)*
- 2) *You can save your card used for future use.*
- 3) *Read the T&C's and tick the box.*
- 4) *Click confirm to submit payment*

CREDIT/DEBIT CARD DETAILS

Enter your card details

The fields marked * are mandatory

Card Type*

Card Number*

Visa - Fee £0.00

Master

Mastercard

VISA

Expiry Date*

Start Date

--

--

--

--

Security Number*

Issue Number

123 123

SAMPLE CARD

☐

Tick here if you would like to save this card for future use.

☐


I have read and agreed to the Terms and Conditions

Confirm

HOME TICKETS BOOKING GUIDE

Email Confirmation

- 1) The email confirmation will be sent to the **Lead Booker** with each QR Code detailed with the following:
 - Members' Name
 - SSC number
 - Ticket Details
- 2) Please check your Junk/Spam folder as sometimes the email can go into there depending on your email provider.
- 3) It is recommended that you **save your email** or screenshot it to your mobile device to keep a record of your transaction.
- 4) Should you have any queries about your order please email supporters@scottishfa.co.uk with your name, SSC number and Payment Reference within the email.



**NOTHING MATTERS MORE**

Dear Mr Ally Mccoist,

Thank you for purchasing from Scottish FA Ticket Office.

Your order details are as follows...

Payment Reference 1480951

 Mobile Ticket – QR Code	Scotland v Moldova Ally Mccoist 220513 COMPLIMENTARY Price £0.00 Date / Time 04/09/21 / 19.45 Stand South Stand Lower Area P3 Area Section P3 Row UU Seat 0088
 Mobile Ticket – QR Code	Scotland v Moldova Ally Mccoist 220513 COMPLIMENTARY Price £0.00 Date / Time 04/09/21 / 19.45 Stand South Stand Lower Area P3 Area Section P3 Row UU Seat 0089

Total Price £0.00

SCOTLAND WOMENS HOME MATCH TICKETS



Members can book tickets at no cost for the SWNT matches at Hampden. You will still have to go through the ticket purchase process to be sent your ticket.

Members must book their ticket prior to the match. You cannot turn up and gain entry with your SSC Card.

Loyalty points for the SSC are not awarded for SWNT matches.

The Scottish FA now utilise Mobile Ticketing meaning all standard tickets will be QR codes. There will no longer be an option for paper tickets or collections on match day when purchasing online.

SWNT HOME MATCH BOOKING GUIDE

How to Log in to your Account

Existing Member

If you are a **SSC Member**, log into your account from the [Member Login](#) page.

NB: If you are not a member but have purchased with us before, enter your customer number and password.

New Member

If you have never purchased before, click here to [Register](#) an account in order to purchase tickets.

- Fill in all of your details
- Once you complete the application a customer number will be sent to you via email
- Use that customer number to log into the account

SUPPORTER LOGIN

Supporter Number or Email:

Password:

Login

[Forgotten Your Password?](#)

REGISTER NEW ACCOUNT

If you are a new customer who has never purchased tickets from The Scottish FA before, please click the 'Register New Account' button and register online now.

Register New Account

SWNT HOME TICKETS BOOKING GUIDE

Selecting a Match

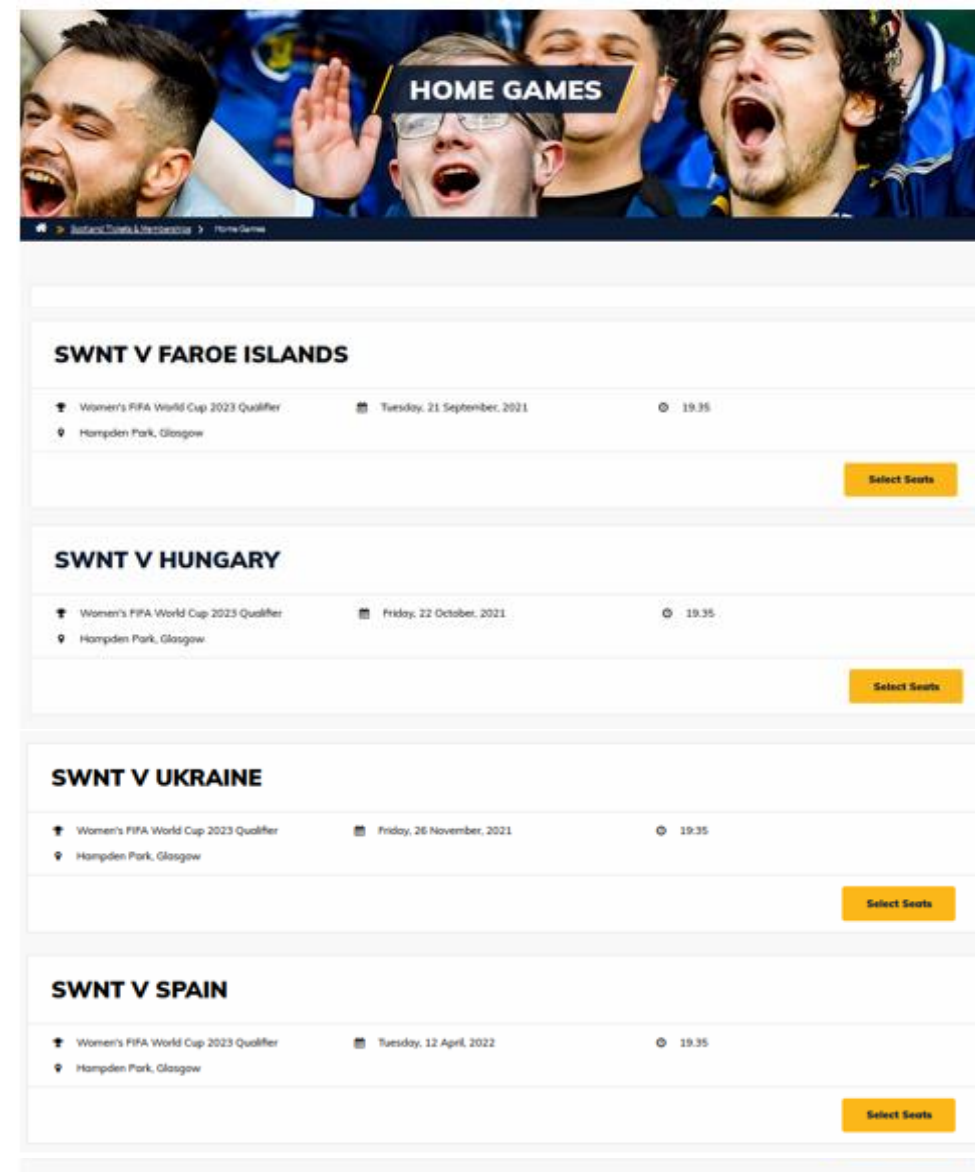
As long as you have the **20/21 membership in your basket or already purchased**, you will be able to book your SWNT match tickets for free. There is no exclusive members sale so you can purchase on behalf of non-members.

Click on the **Home Games** tab to view the list of available matches(*There is a tab specifically for SWNT matches*).

1) Use the list to find which match you want to purchase.

2) Click on the **Select Seat** to continue

NB: If you are purchasing multiple games you can always come back to this page once you have added your first purchase to the basket.



SWNT HOME TICKETS BOOKING GUIDE

Selecting a Match

- 1) From the **Stadium Plan**, you can choose an individual Section of the Stadium and from there you can chose a specific seat.
- 2) You can use the **Ticket Filter** to select certain Stands within the Stadium.
- 3) Alternatively, you can use the **Select Best Available Seats** function on the right to choose the seats in a certain area *(If using a mobile this will be the first screen you see)*

NB: if using a mobile turn phone landscape to access stadium plan after log in.

SWNT V FAROE ISLANDS
Women's FIFA World Cup 2023 Qualifier


AREA AVAILABILITY

Not Available

Limited

Good

Very Good



TICKET FILTER

Pick a price category

Standard Prices

SELECT BEST AVAILABLE SEATS

Pick a stand

Select a stand

Pick an area

Any Area

CONCESSIONS

Adult

£10.00

Under 16

£5.00

Senior

£5.00

Reset Options

SWNT HOME TICKETS BOOKING GUIDE

Selecting a Match Continued

1) Select as many seats as you require (*Ticket allocation is 6 for non-member purchases.*)

2) During the General Sale the ticket limit is 6.

NB: If you are buying for other Supporters you can add as many as you need and assign them to the seats on the next page.

3) Once you have selected the seat you want (highlighted in red), you can review with the **Items in your Basket**, then click **Add to Basket** on the right hand side of the page.

NB: Hovering over the seats with the mouse tells you the Row & Seat details.

SWNT V FAROE ISLANDS
Women's FIFA World Cup 2023 Qualifier

Back to Stadium View

Reposition seating

View From Area

SEAT TYPES

Available

In your basket

Restricted

Unavailable

Accessible Seating

Selected

Hover

PITCH THIS WAY

2

ITEMS IN YOUR BASKET

NORTH STAND-SECTION C5

Row XX Seat 0001

Adult

Row XX Seat 0002

Adult

Clear

Add to Basket

TICKET FILTER

Pick a price category

Reset Options

SWNT HOME TICKETS BOOKING GUIDE

Basket

SWNT V FAROE ISLANDS

Women's FIFA World Cup 2023 Qualifier
Tuesday, 21 September, 2021 Kick Off: 19.35

Add More Tickets

Please choose a delivery method :

Mobile Ticket - QR Code

Stand South Stand Lower Area Section P1

Select Supporter	Price Band	Fulfilment	Seat	Price
220513 - Ally McCoist	Adult	Mobile Ticket - QR Code	SL/P1/QQ/0001	£0.00
220513 - Ally McCoist	Adult	Mobile Ticket - QR Code	SL/P1/QQ/0002	£10.00

BASKET SUMMARY

Total Ticket Price	£20.00
Total Ticket Discount	(-)£10.00
Total	£10.00

Clear Basket

Continue Shopping

Friends And Family

Update Basket

Checkout

NB: If you are purchasing 2 tickets (member and non-member) you will see the first ticket has been discounted with the members price. If you are a member purchasing on general sale you will still receive your discount.

The only delivery method for tickets is **Mobile Ticket- QR Code** (this includes overseas members as well)

- 1) Check that you have the right amount of tickets and you are happy with your seat selection. You can change the price band if you are a purchasing a Junior/Senior.
- 2) If you wish to purchase for more matches click **Add More Tickets** which is above the delivery method.
- 3) If you forgot to add a member to you **Friends & Family** you can use the button at the bottom of the page.
- 4) You can assign **Friends or Family** to each ticket by using the drop down menu and assigning the ticket to that member.
- 5) After any of changes (*from Step 2 or 3*) please hit **Update Basket** to reflect any changes and proceed to **Checkout**

SWNT HOME TICKETS BOOKING GUIDE

Checkout

- 1) Enter in your card details *(we do not accept Amex)*
- 2) *You can save your card used for future use.*
- 3) *Read the T&C's and tick the box.*
- 4) *Click confirm to submit payment*

CREDIT/DEBIT CARD DETAILS




Enter your card details

The fields marked * are mandatory

Card Type*

Visa - Fee £0.00

Card Number*



Expiry Date*

--

--


Start Date

--

--

Security Number*

Issue Number



SAMPLE CARD

☐ Tick here if you would like to save this card for future use.


☐ I have read and agreed to the Terms and Conditions

Confirm

SWNT HOME TICKETS BOOKING GUIDE

Email Confirmation



- 1) The email confirmation will be sent to the **Lead Booker** with each QR Code detailed with the following:
 - Members'/Customer Name
 - SSC number/Customer Number
 - Ticket Details
- 2) Please check your Junk/Spam folder as sometimes the email can go into there depending on your email provider.
- 3) It is recommended that you **save your email** or screenshot it to your mobile device to keep a record of your transaction.
- 4) Should you have any queries about your order please email supporters@scottishfa.co.uk with your name, SSC number and Payment Reference within the email.

**NOTHING
MATTERS
MORE**

Dear Mr Ally McCoist,

Thank you for purchasing from Scottish FA Ticket Office.
Your order details are as follows...

Payment Reference **1480951**

 <small>Mobile Ticket – QR Code</small>	SWNT v Faroe Islands Ally McCoist 220513 Adult Price £0.00 Date / Time 21/09/21 / 19.35 Stand South Stand Lower Area P1 Area Section P1 Row QQ Seat 0001
 <small>Mobile Ticket – QR Code</small>	SWNT v Faroe Islands Ally McCoist 220513 COMPLIMENTARY Price £0.00 Date / Time 21/09/21 / 19.35 Stand South Stand Lower Area P1 Area Section P1 Row QQ Seat 0002

Total Price £0.00

QR CODES



The Scottish FA now utilise Mobile Ticketing meaning all standard tickets will be QR codes. There will no longer be an option for paper tickets or collections on match day when purchasing online.

Within your Email Confirmation you will receive a QR Code for each ticket recipient for each match.

It is recommended that you download your QR Code Confirmation Email to keep a hold of it. If you have purchased for other members you can screenshot their ticket and send it to them. Please note, these tickets are **NOT** Print at Home tickets. **Do not attempt** to print them to be used at the turnstiles on match day.

BOOKING GUIDE

QR CODE

Explanation of your QR Code- Mobile Ticket



Mobile Ticket – QR Code

Scotland v Moldova

Ally McCoist
220513

COMPLIMENTARY Price
£0.00

Date / Time
04/09/21 / 19.45

Stand South Stand Lower
Area P3
Area Section P3
Row UU
Seat 0088

Your email confirmation will contain the **QR Code Ticket** for each ticket recipient and each match, sent to the **Lead Booker**.

It is best to store your email confirmation on a smartphone.

If purchasing for different members you can screenshot their ticket and send it to them or forward the original email so they can screenshot their ticket.

It is recommended to save your email with your ticket, so you don't lose it.

At the turnstile, please ensure your phone has enough charge on the day and to turn your brightness to full in order for the QR Code to be scanned properly.

This Mobile Ticket is NOT a Print @ Home Ticket.

ACCESSIBLE & YOUTH GROUP BOOKINGS



There is no change to the ticket purchasing process for both Accessible Supporters & Youth Groups.

Bookings will still be done over the phone with a member of the Ticketing & Membership Operations Team.

BOOKING GUIDE

Accessible & Youth Group Bookings

- How to book Accessible or Group Bookings

Accessible Seating

- For the moment we do not have the facility to conduct Accessible Booking online
- If you require seat in the Wheelchair or Ambulant sections of the stadium, please give the **Ticketing & Membership Ops** team a call on **0141 616 6000** or email supporters@scottishfa.co.uk
- Any seat within the Accessible area entitles one complimentary personal assistant (PA).
- Check the Supporters Club section of the website for our Disabled Supporters Booking Guide

Youth Group Bookings

- Group bookings are normally sat within the East Stand of Hampden Park, however groups are able to sit anywhere within the stadium.
- If you require a group booking, please give the **Ticketing & Membership Ops** team a call on **0141 616 6000** or email supporters@scottishfa.co.uk
- Group Bookings can be subject to **complimentary adult tickets**, please enquire with our team. For Youth Group members, the ratio is **1 adult to 8 juniors** which will guarantee **1 complimentary adult ticket**
- Should you require a Coach Pass for the match, please let a member of our team know (*NB: this is subject to availability, based on a first come, first served basis*)

BOOKING GUIDE

Family Bookings

- Where to book as a Family

Family Group Bookings

- Families have the choice to book seats in any open section of the Stadium.
- We do not have a **Family Section**, however most Youth Group bookings are normally sat within the **East Stand** of Hampden Park. There will be a lot of kids groups in this area if you are looking for a more 'child friendly' atmosphere.
- At present there are no special ticket offers for families
- Please note that **regardless of age**, every person who enters the stadium needs a valid ticket



If have any questions about booking tickets you can contact our Ticketing & Membership Operations Team:

Telephone: 0141 616 6000 & Press option 1

Email: supporters@scottishfa.co.uk

Please have your SSC number or Payment Reference so we can easily assist you.



NOTHING
MATTERS
MORE