



MEMBERSHIP GUIDE | SCOTLAND SUPPORTERS CLUB

This complete guide has been designed to assist on how to become a member of the Scotland Supporters Club in 2022.

There is a FAQ's section & A step-by-step guide on how to purchase a membership.

Contact information for Ticketing & Membership Operations:



supporters@scottishfa.co.uk



0141 616 6000 (Option 1)



@SSCMembers



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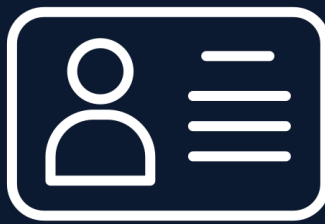
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Why become a Member?

Exclusive benefits include:

- Priority access to home match tickets, as well as exclusive access to away match tickets
- Exclusive £5 member discount on all adult match home match tickets purchased online or by phone in advance of the match
- Priority access to FIFA World Cup 2022 Play-off tickets (subject to loyalty points)
- Priority access to FIFA World Cup 2022 tickets, should Scotland qualify
- Exclusive access to UEFA Nations League home match packages
- Invitation to exclusive Scotland events such as pre-match parties and open training sessions
- Free ticket offers for Women's A, Under-21 and Youth Matches
- 15% off Adidas Scotland kit at JD Sports and further partner discounts
- Junior member mascot places
- Loyalty points awarded to members throughout the campaign
- Exclusive Scotland Supporters Club Membership card



SSC Membership in 2022

As you may have seen on the newsletter, the Scottish FA website or after the Denmark game:

All 20/21 Memberships have been extended till 2022

This means regardless of when you purchase or have purchased your membership, it will remain valid till the end of 2022.

Current members with a 20/21 membership do not need to renew or take any action to access the Exclusive Membership Sale.

You can still purchase a membership to last you till the end of the year, if you are already not a member.



Purchasing Membership FAQ's

Some answers regarding new membership FAQ's:

I want to purchase memberships for myself, and my family/friends how do I go about this?

You will need to register separate accounts for each person first. Once you have everyone's SSC number you can add them to your account using the Friends & Family function so you can purchase multiple memberships in the same transaction.

The membership says 20/21 but I want to buy it for 2022, how do I do this?

The 20/21 membership is valid till the end of 2022, regardless of when you buy it as we extended the membership an extra year.

I am trying to buy a membership, but it says 1 item already in basket?

Most likely you already have a current membership. To check this head to the Purchase History tab on the My Account page. If you see the 20/21 membership, then no action is required.



Purchasing Membership FAQ's

How do I make sure I receive the SSC newsletters?

When you are registering your account, make sure you have the opt in button ticked for emails. Alternatively, if you already have the account set up, go to Change Name, Address, Email or Password tab and scroll down to the opt in tick box.

Can I register my family member under the same email?

Yes, however when logging in to each account, you need to use the SSC number, otherwise the system won't know who is trying to log in.

The newsletter has been addressed to someone in my Friends & Family but not me, why is this?

If you share an email address, the newsletter will be addressed to the person who last purchased their membership. This is not an issue as the newsletters are not member specific- the info is the same to each member.



Purchasing Membership FAQ's

Some answers regarding new membership FAQ's:

How long does the membership card take to arrive?

You will receive your membership card through the post. It can take between 6-8 weeks for the cards to arrive. Junior memberships are printed on a separate run, so do not be alarmed that you have received some of the cards but not all.

If I am a member, do I get early access to tickets for the Playoff/Nations League matches?

As part of the SSC benefits, members are granted priority access before tickets going on public sale.

How many tickets can I buy as a member?

You can buy one ticket per member during the exclusive members sale. During the public sale you can buy additional tickets for each match.



How to Register a Customer Account

Before you can become a member you will need to make sure you have a customer account registered.

Existing Customer

If you are an SSC Member, log into your account from the Member Login page.

NB: If you are not a member but have purchased with us before, enter your customer number/email and password.

New Customer

If you have never purchased before, click here to Register an account in order to purchase tickets.

- Fill in your details
- Once you complete the application a customer number will be sent to you via email
- Use that customer number to log into the account

You have to do this for each person you want to buy a membership for.



Selecting a Membership

Once you are logged in, click on the **Memberships** tab at the top of the page.

Select the Downwards arrow that reads **Scotland Supporters Club 20/21**.

- 1) Click on the Membership tab to view the options.
- 2) Change the quantity to 1 (if you are booking for multiple members put in the number required) using the drop down menu.
- 3) Once you have selected the quantity, hit the yellow Add to Basket button
- 4) With this membership now in your basket, you can now purchase a ticket for a Home match during the members sale.
- 5) From here if you want to purchase match ticket, you can click on the Home Games tab once you've added the membership to your basket.

NB: If you are booking a membership for multiple people you can put the amount required in at this stage.

Then later you can assign each membership to a supporter using the Friends & Family function.



Confirming a Membership

- 1) There will be **no postage** charged for the Membership. The system has to have delivery options but you will note in the **Checkout** page, no postage will be charged.
- 2) Check that your membership is correct before continuing to checkout.
- 3) **SSC members** can select the drop down menu to change to members in your friends and family.
- 4) If you are purchasing a junior or senior membership you will need to change the **Price Band** if you haven't done so already.
- 5) After any of changes (*from Step 1 or 2*) please hit **Update Basket** to reflect any changes and proceed to **Checkout**
- 6) You will receive an email confirmation of your Supporters Club Membership after purchase and your membership will be activate straight away.



Next Steps

Once you have received your email confirmation as proof of purchase of your Scotland Supporters Club you will now have access to all the member benefits.

You will be able to purchase tickets during the Exclusive Members Sale.

If the Member's sale has already passed, you will still receive your members discount and subsequent loyalty point for purchasing tickets.



For any information that cannot be found in the guide, please contact Ticketing & Membership Operations:



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