

# YOUTH GROUP | MEMBERSHIP GUIDE | SCOTLAND SUPPORTERS CLUB

This complete guide has been designed to assist on how to become a member of the Scotland Supporters Club in 2022 as a Youth Group.

There is a FAQ's section & A step-by-step guide on how to purchase a membership.

Contact information for Ticketing & Membership Operations:



supporters@scottishfa.co.uk



0141 616 6000 (Option 1)



@SSCMembers



### **CONTENTS PAGE**

3 | What is a Youth Group Membership?

9 | Selecting a Membership

4 | SSC Membership in 2022

10 | Confirming a Membership

5-7 | Purchasing Membership 11 | Next Steps **FAQs** 

8 | How to Register an Account



## What is a Youth Group Membership?

A Youth Group membership is designed for kids' groups such as football teams, scout groups, schools etc to obtain up to 20 tickets for a Scotland Home match.

A Youth Group Member will be entitled to either apply to purchase a minimum of 10 Tickets (with a ratio of 8 Children or under to 2 Accompanying Adult Members) up to a maximum of 20 Tickets (with a ratio of 16 Children to 4 Accompanying Adult Members).

For every 10 Tickets purchased one adult Ticket within that group shall be provided by the Scottish FA to the Youth Group Member free of charge.

Each Youth Group Member shall ensure that up to 10 Children are accompanied by 2 Accompanying Adult Members, and between 10 and 16 Children are accompanied by 4 Accompanying Adult Members.



### SSC Membership in 2022

As you may have seen on the newsletter, the Scottish FA website or after the Denmark game:

### All 20/21 Memberships have been extended till 2022

This means regardless of when you purchase or have purchased your membership, it will remain valid till the end of 2022.

Current members with a 20/21 membership do not need to renew or take any action to access the Exclusive Membership Sale.

You can still purchase a membership to last you till the end of the year, if you are already not a member.

Please note a Youth Group Membership is not a Junior Membership (under 16).



### Purchasing Membership FAQ's

Some answers regarding new membership FAQ's:

If we are a member, do we get early access to tickets for the Playoff/Nations League matches?

As part of the SSC benefits, members are granted priority access before tickets going on public sale.

The membership says 20/21 but I want to buy it for 2022, how do I do this?

The 20/21 membership is valid till the end of 2022, regardless of when you buy it as we extended the membership an extra year.

How do I make sure I receive the SSC newsletters?

When you are registering your account, make sure you have the opt in button ticket for emails. Alternatively, if you already have the account set up, go to Change Name, Address, Email or Password tab and scroll down to the opt in tick box.



#### Where do Youth Groups normally sit?

Traditionally there are situated in the East Stand and has a more family orientated atmosphere. However, Youth Groups can sit wherever they like in the stadium. Please note prices may be different in certain areas.

#### How do we purchase tickets can you do it online?

You can only make an application as a Youth Group over the phone, as there are complimentary tickets involved in the purchase.

### Our group needs more than the maximum of 20 tickets, how can we receive more?

As per the agreement for Youth Groups it entitles groups to a maximum of 20 tickets. For additional tickets you would have to register a new account and purchase another membership so you could purchase more than 20.



# Purchasing Membership FAQ's

Some answers regarding new membership FAQ's:

### Is there coach/bus parking available to Youth Groups?

We do have a limited amount of coach parking on the stadium campus. You can request one at the time you are booking tickets or dropping us an email with your request ( Please quote your Youth Group Number on the email).

The coach parking is situated in either the Blue or Purple car park, again subject to availability.





## How to Register a Customer Account

Before you can become a member you will need to make sure you have a customer account registered.

#### **Existing Customer**

If you are an SSC Member, log into your account from the Member Login page.

NB: If you are not a member but have purchased with us before, enter your customer number/email and password.

#### **New Customer**

If you have never purchased before, click here to Register an account in order to purchase tickets.

- Fill in your details
- Once you complete the application a customer number will be sent to you via email
- Use that customer number to log into the account

You can name the First & Surname as the name of the Youth Group if you wish.



### Selecting a Membership

Once you are logged in, click on the **Memberships** tab at the top of the page.

Select the Downwards arrow that reads **Youth Group Membership 20/21.** 

- 1) Click on the Membership tab to view the options.
- 2) Change the quantity to 1 using the dropdown menu.
- 3) Once you have selected the quantity, hit the yellow Add to Basket button



# Confirming a Membership

- 1) There will be **no postage** charged for the Membership. The system has to have delivery options but you will note in the **Checkout** page, no postage will be charged.
- 2) Check that your membership is correct before continuing to checkout.
- 3) Proceed to Checkout
- 4) You are now a Youth Group Member of the Supporters Club



#### **Next Steps**

Once you have received your email confirmation as proof of purchase of your Scotland Supporters Club you will now have access to Home Match tickets when available.

You will be able to purchase tickets during the Exclusive Members Sale.

You will receive an email notifying you of the prices and sales dates.

Once the sales dates have been released, you can call and book your tickets. Please have your final number to hand, as depending on demand we may not be able to add additional seats due to availability.

You will receive paper tickets for each match that you can distribute to members of your group.



For any information that cannot be found in the guide, please contact Ticketing & Membership Operations:



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